
Wilmslow High School

Parent Information

Welcome to the Zumos service from insight4life, it will be providing pupils with First Step help and information on a wide range of things.

Young people sometimes experience problems that can seem difficult to understand or solve.

Zumos has been created in order to give pupils direct and private access to information, help and support that should help them better understand things and suggest ways in which they can move forward in a helpful and more positive way; this is insight's First Step help.

Once rolled out your Wilmslow High School pupils will be able to receive discrete and positive help via any internet connected device like a computer, tablet or smartphone.

Pupil profiles are anonymous; this is to respect their right to privacy.



'Speak Out' is an anonymous messenger service for students that links directly to the Zumos administrator at school. This service allows students to contact a member of staff for any further support or guidance that they do not feel is covered through the Zumos website.

Students must be aware that:

- There will be a delay in dealing with any information submitted out of school hours, during the weekend or during school holidays
- This is not an emergency service
- Your information is confidential and will not be kept any longer than is necessary

Access to Zumos is free! However, please be aware that listening to recordings on a smartphone over a mobile network may incur data charges, how much will depend on the mobile phone contract. We recommended connecting to Zumos via public or home Wi-Fi as this is nearly always free.