



Available from **ONLY £12.75 per month**
Log onto www.tech4learners.co.uk
Place an order from **3rd December to 10th January**
Username: **Wilmslow20**
Password: **S3cure02!**

Wilmslow High School Chromebook Programme

WILMSLOW HIGH SCHOOL'S CHROMEBOOK PROGRAMME

We know from the period of school closure in the summer term of 2020, how much easier learning from home is when students have access to the most up-to-date technology. Whilst we are extremely pleased to have our students back at school, we continue to have a number of students who are self-isolating at home. We therefore want to do all we can to help our students have access to affordable, suitable devices that they can complete independent work on or use to access live lessons, if self-isolating.

THE EQUIPMENT ON OFFER

We have consulted with a number of other schools who are already using different types of devices with students. We have selected a Chromebook as our choice of device to promote in this programme.

This Chromebook is specifically designed for student use with a rugged outer casing and enhanced specification to ensure that it withstands all functional requirements.

The device is also supplied with a 3-year extended warranty and 3-year protection for accidental damage and theft and £0 excess, giving complete peace of mind.

WHY CHROMEBOOKS?

Chromebooks are extremely easy to use and facilitate both independent study and online collaboration whilst also offering high levels of security and eSafety.

Chromebooks ensure that all students are able to access the same educational resources and applications, wherever they are in the world and enable teachers to set work that students can access at home in the most engaging and exciting way.

All Chromebooks will be managed and filtered by Wilmslow High School using the Chrome Management Console.

WHAT'S INCLUDED?

- Chromebook – Rugged and designed for students
- Chrome Management License
- 3 Yr Extended Warranty
- 3 Yr Accidental Damage & Theft Protection - £0 excess
- Google Classroom & Apps for Education

THE BENEFITS OF CHROMEBOOKS

- Less than 8 seconds to boot up
- Long battery life
- Unlimited file storage
- Simple technology that will just work
- Easy student-teacher workflow in a safe environment
- Excellent collaboration tools
- Works seamlessly with Google & Office 365
- Affordable monthly payments

WHAT PAYMENT OPTIONS ARE AVAILABLE?

The payment term available will depend on the number of months/years your child has remaining until they leave compulsory schooling at the end of Year 11. There are no credit checks and it is open to all students. You can also pay outright if you wish. The programme is also open to Sixth Form and the payment terms are reflective of students time left in Sixth Form education.

Please note: financial support with the required payments may be available from school for families who think they will need help paying for the device. Families who would like to purchase a device but before committing, would like to have a conversation about the payments, should contact school by filling in the short online form: **Freedom Tech Chromebook questions or request for financial support form**. This form can also be found on the school website: [FREEDOM TECH CHROMEBOOKS | Wilmslow High School](https://www.wilmslowhighschool.co.uk/freedom-tech-chromebooks)

HOW DO I PLACE MY ORDER?

You **MUST** select the year group that your son or daughter is currently in for your order to be processed.

To place your order follow the login details below:

Go to: www.tech4learners.co.uk
Username: **Wilmslow20**
Password: **S3cure02!**

THE PORTAL OPENS ON THE 3rd DECEMBER 2020

THE PORTAL CLOSES ON THE 10th JANUARY 2021

FIRST DIRECT DEBIT ON THE 25th JANUARY 2021

If your first Direct Debit fails your order will be cancelled

Delivery of devices is expected for around Feb Half Term 2021.



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If you require assistance or have any questions then please email tech4learners@freedomtech.co.uk or call 0203 857 5632

Lenovo 300e Flip & Touch Chromebook (2nd Generation)



From £12.75 per month
Other payment terms are available

Price Includes:

- 3Yr Extended Warranty
- 3Yr Accidental Damage Protection (£0 Excess)
- 3Yr Theft Protection (£0 Excess)
- School Software, Applications, Network Access
- Chrome Management Console

Specification

- AMD Processor
- 11.6" HD Touchscreen Display
- 4GB DDR3 Memory
- 32GB SSD
- Dual Band Wireless-AC & Bluetooth 4.2
- Rugged & Flip Design (**Turns into a Tablet**)

Saving of up to £99.95 via the Programme

(Comparison based on outright purchase via the Wilmslow High Portal vs High Street RRP)
(All savings are shown in the portal and differ by payment term)

Outright Purchase via Wilmslow High School Portal = £381.81

- Outright purchase option including all of the above

Equivalent High Street Bundle RRP = £481.76

- Chromebook @ £290.13
- Warranty @ £35.99
- Chrome License @ £30.00
- 3YR ADT insurance @ £125.64
 - (Protectmybubble £3.49 p/mth)

Frequently Asked Questions – Page 1

What is the cancellation policy?

The portal will close on January 10th 2021 with the first Direct Debit being taken on 25th January 2021. You have until 25th January 2021 to cancel your order which is 14 days from when the portal closes. After this your order will be processed and is non-cancellable.

How long can I spread the payments over

If you have a child in Year 7 or 8 you can choose to spread the payments over 12, 24 or 36 months. For Year 9, you can choose to spread the payments over 12, 24 or 30 months. For Years 10 and 12, you can choose to spread the payments over 12 or 18 months. For Year 11 and 13, you can spread the payments over 6 months. For all Year Groups, you can make a single up-front payment if you prefer not to spread the cost.

Is there any financial assistance available?

The school will try to provide financial support to families that are concerned they will be unable to pay **the full price** for a device. Parents/carers who would like to seek financial support should complete the short **Freedom Tech Chromebook questions or request for financial support form** which can also be found on the school website: [FREEDOM TECH CHROMEBOOKS | Wilmslow High School](#) The appropriate person will contact parents/carers to discuss their request.

What happens at the end of the agreement?

On your final payment the device becomes yours. If paying upfront, then the Chromebook is yours from day one.

Will there be any credit checks?

No everyone is approved and there are no credit checks.

What is the excess on claims?

There is no excess on the accidental damage, theft or warranty protection. This is a huge benefit of the programme.

How do I claim for warranty, accidental damage or theft?

You will be provided with policy documentation detailing how to make a claim. A courier will arrange delivery of a replacement device from spare stock held within our Service Centre. This will be a direct replacement of the Chromebook that you originally ordered and will be issued within 48 hours.

Can students use the device in School?

We currently do not have a 'bring your own device' approach for students in Years 7-11, though we may consider this for older year groups or identified curriculum areas in the future

When will I receive the Chromebook?

The ordering window will open on the 1st December and orders need to be placed by the 10th January 2021. Your first direct debit will be collected on the 25th January 2021. Devices will be delivered to school for collection around February Half Term 2021.

What happens if I miss a payment, can no longer afford the device or my child leaves the school?

You must return the device to the school or alternatively pay the outstanding payments to take ownership of the device. You will not own the device until the final payment is made.

Are Chromebooks secure?

Yes. Chromebooks are designed with multiple layers of security to keep them safe from viruses and malware without any additional security software. A full 10% of boot time is dedicated to re-verifying that the device has not been tampered with, so every time you power on a Chromebook, your security is checked. Google also adheres to all data policies including GDPR and does not share data with any third parties.

Do the Chromebooks come with a sleeve or bump-case?

No, they don't, but they are specifically designed for education and student use. The Lenovo 300e is engineered for durability, with rubber bumpers, reinforced ports and hinges, and mechanically anchored keys. It's even drop-resistant up to 29.5 inches (75cm), roughly the height of a school desk. Parents/carers are welcome to buy a case separately if they wish to but they are designed to fit straight into a school bag.

Will there be future windows available to sign up for Chromebooks?

We may open another window later in the year, depending on demand. Please be aware that devices will take a few weeks after ordering to arrive - please see estimates on page 1 of this flyer.

If there are future opportunities available to sign up for Chromebooks, will the cost and terms & conditions remain the same?

It is extremely unlikely that the cost will differ by anything more than a small amount, but this will be dictated by any changes in manufacturing costs and we can't guarantee that the price won't change. The terms and conditions will remain the same.

I don't have wifi at home (or intermittent wifi) – if I was to buy a dongle or SIM card at a later date to use with the Chromebook, would it work?

The Chromebook will work with a USB Dongle or tethering device (such as a 'hotspot') but do not have a SIM card slot. It is possible to work offline on the Chromebooks but quite a lot is reliant upon being online, so please consider this before signing up.

I've just received my Chromebook and I have a technical question about it - who should I contact?

Please get in touch with our IT Helpdesk via email: helpdesk@wilmslowhigh.com who will be happy to help.

Does the software on the Chromebooks differ according to a child's year group?

No it doesn't, although the Chromebooks benefit from similar security protections as those in school so age-restrictions may still apply on certain sites or applications that will be applied by the school.

Is there any limit on the number of claims per child or Chromebook?

Whilst there is no cap on the number of claims, we would expect students and parents to look after them. If a pattern of claims develops, Freedom Tech will flag this up to school for us to discuss with you and your child. In these cases, we may ask that the Chromebook be kept in school for your child to use rather than being taken home. There is a £0 excess on all claims for Warranty, Accidental Damage and Theft.

Frequently Asked Questions – Page 2

Why have we selected Chromebooks?

There is a wide range of tablet and laptop-style devices available on the market. We have conducted extensive research when considering the type of device that would be best suited to students in our school.

A Chromebook looks like a laptop in appearance, but operates in a very different way with students accessing services and Apps online. The Chromebook operating system is produced by Google, who provide a wealth of apps and services specifically designed to support students in education. Chromebook devices boot-up in a matter of seconds and have a battery life that lasts up to eight hours, dependent on use. Chromebook devices will be managed by Freedom Tech to ensure that access is safe and secure.

Devices will be managed by the School.

Who owns the Chromebook?

The device belongs to Freedom Tech whilst the device is subject to a payment plan. The student will be able to use the device 24/7. The student will own the device once the final payment has been made.

Can my child download new applications on their Chromebook themselves for personal use, e.g. games?

The primary account is an educational one (with it being a school Chromebook programme); students will need to logon using their WHS username and password and their schoolwork will be completed on this account - there are restrictions on this account, mainly to ensure students are safe online (for example these accounts benefit from some of the protections we have in school regarding searching certain content). These educational accounts only exist for as long as students are on roll at WHS. However, if students want to use their Chromebooks for personal use, they just need to create their own personal account with a free Gmail account. They can login with that and will be able to download any applications they wish. Please just be aware though that in this situation, there will be no restrictions - see our website for advice about keeping safe online.

Are there any restrictions on what can be put on the Chromebook?

Yes. Each Chromebook device is to be part of the school's IT systems for the duration of the child's education at Wilmslow High School. Therefore, it falls within restrictions that are put in place for the safeguarding of students, appropriate use for schoolwork and the terms and conditions stated within the school's Acceptable Usage policies. Whereas this may seem restrictive in some aspects, it will also ensure that measures are in place to protect students.

How does my child get into Office / Firefly to do their work?

It is possible to install the Office 365 apps on the Chromebook, through the Google Play Store. However, with a Chromebook being a web-based device it is advised that students to go to <http://office.com> and <https://wilmslowhigh.fireflycloud.net/> and sign in with their school accounts. From those sites they will have access to all the Office 365 web-based apps, their school One Drive, Email and FireFly.

Can they download photos and/or set their own wallpaper?

No. This is a limitation set on the school's IT systems to help prevent any private or inappropriate content being shown in lessons.

Are we able to download apps?

Yes. You can download and install limited number of apps.

Are the Chromebooks always going to be restricted?

No. Once the child leaves Wilmslow High School, the Chromebook is released from its IT systems and will become a personal, stand-alone device.

Who should I contact at school if I have any questions?

Please get in touch with us by submitting your question on this online form **Freedom Tech Chromebook questions or request for financial support form** which can also be found on the school website: [FREEDOM TECH CHROMEBOOKS | Wilmslow High School](#)