WILMSLOW HIGH SCHOOL

DATA PRIVACY NOTICE for Pupils & their Parents / Carers

General Data Protection Regulation (GDPR) / Data Protection Act 2018

# Last updated 11th June 2019

We, Wilmslow High School, are a data controller for the purposes of the Data Protection Act. We collect personal information from pupils and their parents/ carers and may receive information about pupils from their previous school, local authority and/or the Department for Education (DfE).

## The categories of pupil information that we collect, hold and share include:

- Personal information (such as name, unique pupil number, unique learner number and address and, in some cases, telephone number)
- Characteristics (such as ethnicity, language, nationality, country of birth and free school meal eligibility)
- Attendance information (such as sessions attended, number of absences and absence reasons)
- Special Educational Needs information (such as EHCP reviews, information from specialist assessors and clinical specialists etc.)
- Other personal information including relevant medical information, provided by pupils' parents/ carers, or others who support the wellbeing and education of pupils, which it is necessary to share with the staff looking after a child to ensure their wellbeing and effective education
- Behaviour and achievement information (such as records of incidents, records of achievement awards logged by teachers)
- Assessment information (including the results of external and school assessments)
- Records of tasks set for pupils and feedback given
- Any qualifications held (for older pupils)
- Information about pupils' course choices, career aspirations etc.

### We use the pupil information to:

- Support pupil learning
- Monitor and report on pupil progress
- Provide appropriate pastoral care
- Assess the quality of our services
- Comply with the law regarding data sharing

## The categories of parent/carer information that we hold include:

- Personal information such as name, address and contact details (phone number / email address etc.)
- Other personal information that parents, carers have given us which helps us to ensure the wellbeing and effective education of a pupil

## We use the parent/carer information:

- To enable us to contact parents in an emergency or in relation to the education of a child
- To enable us to fulfil our statutory obligations in relation to reporting
- To help us provide an effective education for your child

#### The lawful basis on which we use this information

We collect and use pupil information because we need to do so either to protect the vital interests of pupils or staff (e.g. with the medical information we process), or in order to perform the public task of running a school and educating school pupils.

We use the data only in ways that are necessary for the education of your child and the normal functioning of the school, and we design our systems to prevent unauthorised access and to manage access appropriately within the organisation.

#### Consent

There are some types of information that we use that are not essential for the job we do. In these cases, we ask **pupils** or parents for permission to use the information. Pupils over the age of 13, or the parents of younger pupils can withdraw that permission whenever they wish. We need consent to process:

- Biometric information (the thumb recognition we use in High Options)
- Photographs or videos or other recordings that we take to use for marketing or publicity (e.g. the school website, High Notes, newspaper articles)
- Information about you that we use in press-releases, High Notes or similar

If you join the school in Year 7 or Year 8, we will obtain consent by asking a parent / carer to sign a form, and once in Year 9, now that you are old enough to make the choice for yourself, we will ask if you are still happy with the choice your parents made for you. If a pupil joins the school in Year 9 or above, we would ask either parents or the pupil themselves to sign the appropriate consent forms.

If pupils are happy to be involved in publicity but do not want us to use a particular photograph or video they should tell us and we will either delete the image or recording or ensure it is only used for legitimate purposes. Pupils or parents should talk to the child's form tutor or to the Data Protection Officer. Where consent for processing is required pupils will be informed about the planned purpose of any photograph or recording, and will not be obliged to be in the photograph or video if they do not wish to be. We train our staff to explain why they are taking a photograph or video so that pupils are giving their informed consent by agreeing to be in the photograph. Consent may be given verbally.

Pupils and their parents/carers should also be aware that we will sometimes, for example, video lessons to help teachers to improve and we won't ask for consent to do this because we have a legitimate reason to do this and the video will not be used for other purposes without explicit permission.

### **Collecting pupil information**

We collect pupil information from previous schools, from the Local Authority (Cheshire East Council), from the Department for Education and from yourselves. Whilst the majority of pupil information you provide to us is mandatory, some of it is provided to us on a voluntary basis. We will indicate on our data collection and data checking forms whether you are required to provide certain pupil information to us or if you have a choice in this.

## Storing pupil data

We hold pupil data for different lengths of time depending on the nature of the data. The details of this are set out in our Data Retention Policy, which is available on request. We expect to retain most information until 6 years after your year group leaves school. Data is normally archived or deleted on a cohort (year) basis unless we have received a specific request to delete data from an individual.

## Who we share pupil information with

We routinely share pupil information with:

- Schools, colleges or similar that pupils attend after leaving us
- Our Local Authority (Cheshire East Council)\*
- The Department for Education (DfE)
- The primary school that you attended, to support our collaboration on school improvement.

\* We are required under section 507B of the Education Act 1996 to pass some information about you to our Local Authority (LA) Youth Support Service for young people aged 13-19 years (25 years for pupils with a learning difficulty). We must provide the names and addresses of you and your parent(s), and any further information relevant to the support services' role. We may also share data with post-16 providers to secure appropriate support on entry to post-16 education and training. Parents, or pupils if aged 16 or over, can however ask that no information beyond names, addresses and your date of birth be passed to the support service. Please tell Student Services or the Data Protection Officer (contact details below) if you wish to opt out of this arrangement or if you want to receive a copy of the information that we hold about you.

## The National Pupil Database (NPD)

The NPD is owned and managed by the Department for Education and contains information about pupils in schools in England. It provides invaluable evidence on educational performance to inform independent research, as well as studies commissioned by the Department. It is held in electronic format for statistical purposes. This information is securely collected from a range of sources including schools, local authorities and awarding bodies.

We are required by law, to provide information about our pupils to the DfE as part of statutory data collections such as the school census and early years' census. Some of this information is then stored in the NPD. The law that allows this is the Education (Information About Individual Pupils) (England) Regulations 2013.

The Department may share information about our pupils from the NPD with third parties who

promote the education or well-being of children in England by:

- conducting research or analysis
- producing statistics
- providing information, advice or guidance

The Department has robust processes in place to ensure the confidentiality of our data is maintained and there are stringent controls in place regarding access and use of the data. Decisions on whether DfE releases data to third parties are subject to a strict approval process and based on a detailed assessment of:

- who is requesting the data
- the purpose for which it is required
- the level and sensitivity of data requested: and
- the arrangements in place to store and handle the data

To be granted access to pupil information, organisations must comply with strict terms and conditions covering the confidentiality and handling of the data, security arrangements and retention and use of the data.

#### **Cloud services**

In common with most schools, we use 'cloud based' services for the storage and processing of some of the data we hold about you. In all cases we remain the data controller and we ensure the services we use are compliant with legislative requirements. We also check that the data is stored only within the EU. These services include Alps Connect, Capita SIMS, Edukey ClassCharts, EvolveAdvice, FFT Aspire, Firefly, GL Assessment, Google for Education, Grofar, Lexia Reading, MLS Reading Cloud, Microsoft Office 365, NoMoreMarking, ParentPay, SISRA Analytics, Unifrog and Wonde. In all cases we hold a signed contract with the service provider which requires them to protect your data properly and only process it for the purposes we intend.

## Your rights

You have the right to access your data, to ask us to correct it where it is wrong and in certain circumstances you can ask us to delete the data or limit what we do with it. If you want to see what data we hold about you, you can make a subject access request by contacting the Data Protection Officer, or any other member of staff and explaining that you wish to see the data that the school holds about you. We will arrange for a member of staff to sit with you and show you what data we hold about you and answer any specific requests for information that you may have. We will also arrange for printed or electronic copies of the data where the law requires us to do this.

If you think that we are not processing your data fairly, correctly and legally then you have the right to complain. The following options are available to you:

- 1. Contact the Data Protection Officer (details below) to discuss your concerns; most worries should be dealt with successfully by doing this
- 2. If you are still not happy the school has a complaints policy which is published on our website.
- 3. You may also contact the Information Commissioner's Office which oversees the way we process data. https://ico.org.uk/concerns/

### **Useful contacts**

The Data Protection Officer, Wilmslow High School

**Holly Road** 

Wilmslow

Cheshire

SK9 1LZ

Tel: 01625 526191 Email DPO@wilmslowhigh.com

Darren Allcock, School Leader for Data and Timetable, Wilmslow High School

Holly Road

Wilmslow

Cheshire

SK9 1LZ

Tel: 01625 526191 Email dallcock@wilmslowhigh.com

The Data Protection Officer, Cheshire East Council

1st Floor Westfields

C/O Municipal Buildings

**Earle Street** 

Crewe

CW1 2BJ

Tel: 0300 123 5500 Email dp@cheshireeast.gov.uk

Cheshire East Youth Support Service

The Youth Support Service Hub

33 Great King Street

Macclesfield

**SK11 6PN** 

Tel: 01625 384320 Online www.cheshireeast.gov.uk/children and families/youth support.aspx

Public Communications Unit, Department for Education

Sanctuary Buildings

**Great Smith Street** 

London

SW1P 3BT

Tel: 0370 000 2288 Online <a href="https://www.gov.uk/contact-dfe">https://www.gov.uk/contact-dfe</a>

#### **Further information**

Further information on school policies and data protection can be found in the following link: <a href="http://www.wilmslowhigh.com/about-us/school-policies/">http://www.wilmslowhigh.com/about-us/school-policies/</a>

### Data protection in Cheshire East:

http://www.cheshireeast.gov.uk/council and democracy/council information/data protection/data protection.aspx

The Department for Education's data sharing process and the national pupil database:

https://www.gov.uk/data-protection-how-we-collect-and-share-research-data

https://www.gov.uk/guidance/national-pupil-database-apply-for-a-data-extract

https://www.gov.uk/government/publications/national-pupil-database-requests-received

## Guidance on how schools should protect your data:

https://ico.org.uk/your-data-matters/schools/

https://www.gov.uk/government/publications/cloud-software-services-and-the-data-protection-act